PABX Systems â€“ a must for all modern offices

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PABX, popularly known as EPABX or PBX, play a very crucial role for intra-office communication these days. Regardless of businesses including offices, hotels, and in various industries, PABX system is widely used to communicate between departments or otherwise. In fact, it would not be an overstatement to say that a modern office is incomplete without PABX systems.

Having a PABX in an office is quite advantageous. Well, the nature of benefits may differ based on the type of industry.

Letâ€™s dig deeper and find why PABX Systems are useful for all businesses. When it comes to managing all internal office and to transfer calls, using the PBX is the best solution. This system allows the users to call anyone. And the calls could also be transferred to another person very easily.

Since PABX makes it easier to share telecom resources, most modern offices use it. Typically, an office has limited number of PSTN (Public switched telephone network) lines. And these lines are to be shared among all the stuffs in the office. It is the PABX systems that help sharing those limited number of Public switched telephone network connections. At one end, the PABX has PSTN connectivity, while at the other end; there are many extension lines that are given to various rooms and tables.

How the system works? The process is very simple. When an outsider calls up any of those PSTN numbers, the call could reach any extension directly. Many offices also employ an operator to transfer the calls to the particular extension. On the other hand, if any employee wants to make outgoing calls, he or she can easily make the call from his or her chair directly, using PSTN line.

PABX hub is low profile and there is no requirement of a large amount of space to place it. The system is completely programmable and as per requirements, it could be designed. The PBX systems are of a wide variety of standard and as per the requirements, the company can select it.

All the modern PBX comes with various useful features such as call forwarding, alarms, remainders etc. it also includes facilities like least cost routing (LCR), Voicemail, IVR systems, etc. All these features reduce expenses; boost up efficiency of communication, ultimately resulting better output in office. The PBX system could also be expanded very easily. If the company grows and requirements for communication rise, a PABX could easily accommodate it.

With an automated attendant, all the calls to the businesses could be answered round the clock and there is no need of a dedicate employee for performing the task. A high-end system lets the business to connect field personnel, home-based workers as well as other offices seamlessly. The companies can also reap the advantage of VoIP service which is a great money saver indeed.

From the discussion, it is quite evident that not only in telecommunications companies, in all businesses PABX is quite useful.

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