Article Side

Save Your Time with USCIS E-Request

by Hazel Ickes

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USCIS comes up with new ideas each year to make the process of immigration easier and easily available to the public. The services provided by the USCIS also take up a long way each year so as to enhance the customer service. As a part of customer service USCIS has introduced some updates to its website through which users can have a better knowledge of the processing taking place.

E-Request

People though can raise request for service in person, they find it convenient to do it online. As a result of this customer service enhancement team of USCIS came up with e-Request which is a web-based tool that lets you to launch an inquiry with USCIS for certain applications and petitions. USCIS is rolling out this E-request system which will be similar to the Immigration 800 # except it will be done through email.

Applicable forms for which E-Request can be filed

The system will be limited to I-90's and N-400's at first. That is currently you may make an inquiry on an N-400(Citizenship Application Form) or I-90 (Application to Replace Permanent Resident Card) that is beyond posted processing times or on an I-90 where you did not receive an Application Support Center (ASC) appointment notice.

Requisites

To place an inquiry, you will need your receipt number. If you do not have your receipt number, contact the USCIS Customer Service at 1-800-375-5283 or 1-800-767-1833 (TTY). If you have previously initiated a service request, please wait 30 days to receive a response before notifying USCIS again.

If you had already submitted a service request yourself online, for the applications and petitions for which this is not an option, a "service request" can be made over the phone. Whether it is you online or a customer service rep via 1-800#, the same system records the request and directs it to the USCIS Office handling the case for a person to look into the matter and report findings.

How to file an E- Request

â€¢ Look for the E- Request home page

â€¢ If you know the receipt number, form number, form type, date of filing and mailing zip code, you can file an E-Request

â€¢ If the information provided by you is correct, the system auto checks the filing date on web and determines if you are eligible to file the request

â€¢ If found eligible the web will direct you to customer information screen for you to enter the necessary information

â€¢ After that you will receive a confirmation on your request with a confirmation number and message indicating that you would receive a response within 30 days of your request filing date

Why these enhancements are made?

USCIS Implemented major enhancements to meet USCIS goals, including transparency, simplified navigation, and use of multimedia and more interactive tools use of multimedia. Hopefully it will be a meaningful inquiry process and not just email responses with boilerplate text, similar to the 800# script readers. This E-filing is said to have decreased the processing complexity of US Citizenship Application Form to a greater extent.

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Hazel Ickes - About Author:
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