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Waiter Paging: Helping Restaurants Offer Excellent Customer Service by Cora Bullock

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As an usherette leads new guests to their tables, the kitchen is endlessly brimming with food to be prepared. Waiters hurry to and fro getting orders and having meals served.

And then, there are seated guests who need to be attended to â€“ perhaps theyâ€™re requesting for more drinks or an additional condiment. The staff hands out the bill and clear the table, minutes later new guests arrive â€“ and the process starts all over again.

In a restaurant, as with any business, it is important to have an effective communications system that would allow all members of the team to be promptly notified of any changes, especially urgent ones. And in the food industry, that can spell the difference between having well-pleased customers and attending to complaints. Here are a few benefits of acquiring an excellent paging system in a restaurant:

It saves time. Imagine the amount of time actually being spent on keeping the staff abreast of everything thatâ€™s happening. If youâ€™re a manager, that may spell out finding yourself all over restaurant to give out last minute changes or urgent notifications. With a waiter paging system, you can give a heads-up as soon as the food is ready to be picked up, or remind the chef of a customerâ€™s particular request â€“ all with a quick press of the button.

It helps deliver excellent customer service. A good waiter paging system can do a lot in helping you deliver efficient customer service. That is because your staff can handle tables more productively if they have more time to actually attend to guests instead of being behind kitchen counters following up on orders. If they need to get your attention, you can be assured youâ€™re easily reachable too.

It fits your budget. Whether youâ€™re running a big chain of restaurants or starting with a modest local joint, thereâ€™s bound to be a waiter paging system that would fit your specific requirements and, of course, your budget. The objective is to make the most of your labor resources, and thatâ€™s exactly what a paging system does. You may even opt for a feature that will automatically recall waiting staff at preset periods if, say, they failed to retrieve an order from the kitchen right away. To get a more detailed overview of waiter paging systems, check out http://articles.pubarticles.com/an-introduction-to-waiter-paging-systems-1319822237,435585.html.

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