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What is a computer? Many a times the term has been defined by different technocrats and users. Some translates it as a machine to carry out finite sets of logical or arithmetic operations; some consider it as a programmable machine that can execute a programmed list of instructions and respond to new instructions that is given, other group says â€œelectronic device designed to accept data, perform prescribed mathematical and logical operations at high speedâ€•. Ultimately the goal is to make your task easier. The system which appears as simple combination of wires, transistors, and circuits i.e. hardware, and the instructions and data, i.e. software goes complicated on the functionality platform, where the hardware and software part reacts as per the protocols decided by the coding of the software.

Computers have eased the job and as true friends have withstood humanity at all even and odd times. But being a machine problems are inevitable. Sometimes they are simple, sometimes complex. At times, you are able to find a work around by simply restarting or uninstalling or reinstalling a software or driver or changing the product settings, but not always. Understanding this, all big and small manufacturers have started catering the computer technical support for end-users. This initiative which first started with the induction of warranty support service, and later extended to include the post-warranty support has benefited one and all. The warranty support is exclusively for the hardware components or the software that are shipped with the computer, laptop or any computing products. However, most of the vendors exclude software applications or programs.

The offered PC repair and maintenance service is actually a sort of guarantee from the manufacturer that the products or subsystems that have been sold to a customer are free from manufacturing or engineering defects, and in case its there, then the former would be responsible for it. However, the warranty information clearly states the conditions under which the incurred defects would come under its support purview. There are certain other obligations and guidelines as well regarding services so you must go through any such documented information. The Limited Warranty Period starts on the date of purchase or lease from manufacturer, and at the time of raising a request to fix computer problems, you may be required to provide proof of purchase or lease as a condition of receiving warranty service.

In general, the probability of hardware issues is quite low, and itâ€™s the software aspect that needs the most attention. Staying with the demand, a few manufacturers, software developers and independent service providers have dashed into the business of remote PC help service. You are entitled for the software service at the comfort of your home or office according to the terms and conditions of these portals. Whether the demand is for computer setup or installation, software update or upgrade, printer setup or installation, Internet or network settings, PC optimization, virus removal or any more, experts can do all via the Internet connection. Unfortunately, if the Internet is not working, take heed of the expertsâ€™ instructions.

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As a senior a computer technical support engineer at Techvedic, the author offers out-of-the-box a PC help service remote support to global customers for issues related to hardware and software. Moreover, he has a passion to write articles and blogs related to computer support, so as to empower consumers to a fix computer problems on their own.

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