



Article Side

Remote Technology and Dawn of Computer Technical Support by [Kellymarion](#)

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The evolution of computer reveals that the desire for automated calculation and programmability took birth into the man intellect very early. Invention of Sumerian abacus around 2500 BC; mechanical theatre by the Greek mathematician Hero of Alexandria (c. 100–70 AD), Yes or No machine by the Moors in the 10th century, talking androids by Albertus Magnus and Roger Bacon (13th century), and eventually the outcome of the Charles Babbage with the first basic computing device, it was the consistent dissipation inside the human to excel and think beyond which lead the path. Retrospective analysis of the past few decades is not less interesting. From early mainframes when there was no operating system, to the DOS the first to initiate bridging between hardware and programs, to the Windows 7 much has changed regarding user-interface and performance. Now, a computer or laptop is an essential device to occupy every desk and every home and is a companion with ever hand. All in all you can say that the “journey is endless”.

Problems are part of every system, this is a fact. The concept of computer technical support starting from PC repair shop, to onsite support by local technicians, to the online technical support, the timeline has seen regular amendment to fix computer or technological glitches at every step. As computer technology is getting revamps, and new features are evolving and replacing the older one, the domain of technical support is not a static, rather a dynamic approach is required. Brands and core-customer service vendors have leaped out to provide state-of-the-art service. The service is usually catered through phone or remote-screen sharing. Thus, whenever you are struck in problems, you can find a virtual technician standing behind to make your life easier. Assimilation of the remote technology with the latest security encryption features is a boost for the industry, and you can rely on your service provider as shared data or files are not readable by any outsiders.

However, self-PC repair or troubleshooting is better than all. At any difficult point you can explore through the “Do it Yourself” section, which is available with a few renowned online portals. Rather than calling experts browse through your topics or error messages. To narrow down your search each section has been classified as PC help, router support, antivirus support, printer support and more. You can also download drivers, software update, antivirus and other security products as well from their sites, and can seek experts’ help in case of pertaining problems. As the computer technology is getting penetration into every business sector and work environment and has become almost a backbone for their infrastructure, service providers are extending their arena to include those as well. Nowadays, you can expect support for all Windows Versions and their technologies including advanced virtualization, deployment and recovery; improved diagnostics and security features such as BitLocker and ASLR and more. Experts can install, activate, update, upgrade or reinstall desired OS and troubleshoot all critical issues on-demand. They can help you along with the growing business needs for future enhancements.

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As a senior a [computer technical support](#) engineer at Techvedic, the author offers out-of-the-box a [PC repair](#) service remote support to global customers for issues related to hardware and software.

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