# Lexmark Printer Troubleshooting: Learn How to Do-it yourself by Kellymarion

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Lexmark, the world-known brand for offering printing and imaging solutions for home, office, small business, enterprise and government, holds a special position for its corporate vision i.e., "Customers For Life". The brand has reported $4 billion in revenue in 2010, with approximately 57 percent of that revenue coming from international sales. This success milestone comes at the cost of relentless effort for more than two decades in delivering smart, fast and cost-effective printing solutions. Here the word printing doesnâ€™t restrict it from dealing with copying, faxing and other functionalities which people seek and hence, the phrase â€œall-in-oneâ€• is used frequently. The brand boasts to have printing solution in all ranges including Color Multifunction, Mono Multifunction, Color Printers, Mono Printers, Dot Matrix, etc.

Whether you are a beginner or advanced user, Lexmark Help and Support, is a worth to visit platform. Nowadays, you can avail remote technical support to setup, install, configure and troubleshoot your Lexmark device being at the comfort of your home or office. Just you need to provide make and model number or serial number of your device to let the technician work. Alternatively, you can use the knowledgebase and video tutorials for Lexmark printer troubleshooting.

Learning troubleshooting tips can be of great help. Go ahead to know how to fix frequent issues with Lexmark printer:

Problem: Cannot create letterhead

Solution

Open a graphics application and produce your overlay.

Click on â€œPrint or Print Layoutâ€•.

Verify that â€œLexmark Universal Driverâ€• and â€œPrint to Fileâ€• are selected.

Click â€œPrintâ€•.

In the â€œPrint to Fileâ€• window under â€œOutput File Nameâ€•, enter a unique name that identifies the your letterhead image.

Problem: Paper jam

Solution

Verify whether the printer supports the weight, size, and type of the paper loaded on the tray. Go through the user manual to affirm details of the Paper sizes, types and weights supported by your machine.

Confirm that â€œPaper Sizeâ€• setting of the printer matches the actual size of the paper loaded. To do this: For Lexmark C73x

Ensure the printer is on and â€œReadyâ€• appears.

From the printer control panel, press â€œMenuâ€•.

Press arrow button until appears â€œPaper Menuâ€•.

Press the button until appears next to â€œPaper Size/Typeâ€•.

Press the arrow button until the correct tray or feeder appears.

Press the arrow button until the correct size appears, â€œPaper Typeâ€• should appear next.

Press the arrow button until the correct type appears.

"Submitting selection..." appears and the printer returns to the Paper Size/Type menu. Press the back button until the printer returns to â€œReadyâ€•.

Reputation of the brand has grabbed sharp attention from third-party or independent technical support providers; nowadays, you can avail Lexmark technical support spontaneously to fix Lexmark printing problem. In case, you find it reliable then you can go for open-ended deal for annual support as well. The service comes with a service-level-agreement thus empowering your machine and business, which you have been looking for a long time.

However, check the credential of such service providers by going through reviews, customer testimonials, news, press release and more before garnering support.

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The author is a technician at Techvedic Technologies, a firm that delivers end-to-end a lexmark technical support to clients in US, UK and Canada. Setup and installation, a Lexmark printer troubleshooting and maintenance, virus and spyware removal, networking and troubleshooting are few services offered at this one platform along with many others. The a lexmark help and support-desk setup works 24/7 to provide uninterrupted computing experience.

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