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Verizon's FiOS or high speed broadband (DSL) connection is known for its performance, reliability and stability. J.D. Power and Associates the independent survey agency appreciates its customer-satisfaction rate across the East Region, in the US. The Federal Communication Commission's "MEASURING BROADBAND AMERICA" report released on August 2, 2011 reveals the consistence of the Internet speed connection throughout the day. It promises to deliver the best speed to upload photos, play online game, download movie or music, and connect over the social network or stay online via video conferencing. Verizon fosters the culture of Internet security through the use of patented Verizon Internet Security suite powered by McAfee.

However, issues are never an exception to technology, but Verizon Support is ready to endure all, and deliver instant solutions. There can be problems with the setup and configuration of the Internet, network, email account, and the security appliances or software. Network resources and peripherals could behave differently. Slow or disrupted Internet connection raises the blood pressure and virus symptoms shake the confidence from the bottom. But don't let situations prevail you. First of all try to get rid of the issues on your own. Try Verizon In-Home Agent application, as the name suggests it could be some kind of on-site support service, the tool is quite user-friendly and is available for free download, pretty similar to Microsoft Fix It. Its 24/7 support at the click of your mouse. It may ask for general system information related to operating system, memory and system resolution. For additional assistance you may download user manual from the portal. Usually, the user guides are provided by the manufacturers of the routers.

General connectivity issues like no connection or slow connection or fluctuating connection can be addressed with some basic skills. Turning your router off and on solves most connection issues. You may also try by unplugging and re-plugging the router after a short interval, say a minute or two. If rebooting didn't solve the issue, make use of the downloaded manual to troubleshoot the router device. At times, there can be other reasons behind the scene. Check your computer for viruses, spyware, etc. Run the Verizon Internet Security Suite or just download any third-party virus and spyware removal tool. Streaming several videos simultaneously, does slow down the Internet connection. Whether restrict the usage, or upgrade the dedicated graphic card on your machine. Also make sure that there is least obstruction of electronic signals caused by other appliances in the same room, specifically if you are using wireless verizon connection.

Not lucky enough! Just call Verizon Customer service and let experts have the remote access of your PC, if possible. Otherwise follow the steps delivered over the phone line to overcome the situation. Ease their job by providing critical information regarding symptoms and error messages so that they can diagnose and fix problems in a quick and easy way. In addition, experts can overcome issues related to system crash, 3rd party email clients, computer viruses, multimedia applications, gaming consoles and digital cameras, operating system, and more. Thus, once you are in with an issue, you will be out with a solution.

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[Support](#) to clients. Verizon Customer Support, a [Wireless Verizon](#), computer technical support, a [Verizon Customer service](#) are few services offered at this one platform along with many others.

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