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In todayâ€™s world, email and phones are becoming the only communication method or so it seems. The availability of different types of email providers and phone systems is forever changing, but the customization of each hasnâ€™t changed too much over the years. Hosted services, like email or phone systems, are becoming more popular because of the professionalism and personalization it offers to individuals.

What Is A Hosted Email?

A hosted email is whenever you choose an email provider that either requires a monthly fee or a one-time purchase price, which usually requires a yearly renewal. With a hosted email, you are given more storage space and the ability to customize the look of your email. Typically, hosted emails are combined with domain purchases simply because the user will want a professional look to their email when readers contact them. An example of a hosted email is myemail@domain-name.com.

What Is A Hosted Phone System?

This is typically a service a large corporation will use because of the call clarity and advantages it has. A hosted phone system is a service that must be purchased by an individual or company and works by creating an organized, easy to use system to correctly direct callers to specific departments or people. It is often the first impression a person will have when calling a business, so selecting a service that reflects the qualities the business has is vital to productivity and positive customer experiences.

The Pros and Cons of Using a Hosted Email and or Hosted Phone Systems

The main advantage of using a hosted service is the customization you have. When it comes to emails, you can easily change it to whatever youâ€™d like it to be. Also, with emails, you are given storage capacities that are often much greater than free email providers, like Yahoo or Google. A con about using a hosted email is that it often requires a cost, but it is usually low and affordable.

With a hosted phone system, a business can relax knowing that their customers are being directed to the correct departments and arenâ€™t being placed on hold for several minutes. Calls are forwarded with ease, allowing the caller to receive faster assistance. The only downside of using a hosted phone system is the cost and many are now only available over seas, which does annoy some callers.

As you can see, hosted email services are meant to be easy to use and cost friendly. The services are catered to you and you are the final decision maker regarding what the services look like or do. Hosted services, such as email and phone systems, are becoming the wave of the future, so be sure to get on so you arenâ€™t left behind.

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TapalInfoSys - About Author:

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