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Computer and the Internet are the pivotal aspects to fuel innovation, economic growth, and communication. Across the world intellects believe in the strong correlation that holds between broadband (both deployment and adoption) and indices of economic growth. The former has shown the impact in every field from education, manufacturing, transportation, health care, engineering and so on, and saturated the personal, business and social life of people. Beyond doubt personal computers and Internet have reached maximum houses or hands. As of 2010 according to the U.S. Census Bureau in the country three-fourth population own a PC or laptop, 68 percent households have the broadband connection, and about 6 percent using the mobile broadband. Considering the wide approach of computer and the Internet, brands associated with computer research and manufacturing and software development, and third-party customer-service operatives have started focusing on the Computer Support concept.

All are unanimous on the fact that people have the right to get on-demand technical support to derive warranted performance from their investments. Needless to discuss about the limited hardware warranty feature glued with every product, and starts from the date of purchase. The manufacturer takes the onus of any hardware defects in material and workmanship during the warranty period. The feature covers only those defects that emerge while the normal use of the product. The warranty terms and conditions disclaim covering any damage or faulting resulting due to improper maintenance or modification. Hence, whenever there are some related faults or flaws that should be reported instantly at the Computer Support Service center mentioned with the user-manual. One should avoid experimenting with the product or software components placed with the product. Usually, the care taker don't charge for materials or labors within the standard warranty. Going ahead, a few renowned brands have extended the warranty feature with accidental coverage, theft recovery and International support options. At times these services can be paid or free, and can be customized as per end-users' demand.

A few manufacturers like Dell, HP, Acer, etc. also provision the software support during the warranty period, but that explicitly covers only those software elements that were shipped with the product. They may provide the remote computer support to diagnose and fix those problems. Experts can take the remote access of the machine; unravel the hidden causes of any visible problems through the registry settings, event viewer, task manager, device manager, and other components of the Windows operating system. Not only this, manufactures do integrate some special docking software with their products to keep the system in a healthy condition by monitoring updates regarding software, drivers and security. It also hosts repair and maintenance tools having interface similar to any Internet security suite to perform repair tasks.

Concluding the discussion will be an injustice, without including the Windows-built in repair and maintenance features that are easy to access and execute. The prime focus being a user should be to make use of these repair tools, and beyond doubt these can bring miraculous change in the system performance besides resolving any software or driver pertaining errors. For instance, Disk Defragmenter, Disk Cleanup, etc. can clear off clutter from hard-disk, Windows Defender or Microsoft Security Scanner can remove viruses, spyware and other malicious threats, and Microsoft Fix It can come with customized solutions for systems on-demand.

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