Creating an Edge with Hosted Phone System and Hosted Email

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If you want to enhance business communications without spending so much time and manpower, itâ€™s high time you consider Hosted Phone System and Hosted Email System.

Both are customer support solutions perfect for small to medium enterprises. These two systems simplify business communications for greater efficiency, less work.

The Benefits of a Hosted Phone System

A hosted phone system is a purchased service that enables users to enjoy the features of PBX on standard telephone lines.

One of the features of a hosted phone system is the auto attendant system, which automatically directs incoming calls to individual extensions. Others features include caller ID, voice mail, dial-by-extension, call transfer or call forwarding.Users can get messages even when they are unable to receive the calls.The best thing about a hosted phone system is that all of these easy-to-use features are combined into one system.

A hosted phone system can save an office time and money by being programmable without any need for additional hardware. If users are too busy to attend to calls or are perhaps unavailable, they can put the phone on "do not disturb" mode or program it to automatically forward calls to another person. An excellent hosted phone system can handle many of the critical functions of a receptionist.

Worried about the rates? A hosted phone system is flexible and scalable to fit an organizations needs and budget.

The Benefits of a Hosted Email System

A hosted email system meanwhile runs email servers for very heavy email users like businesses. It differs from advertisement-supported email because it offers organizations dedicated and premium email services.

Email has become so central to core business operations that downtime or inefficiency can result to massive loss of opportunities. A hosted email system does not guarantee greater uptime, it is also safer to use.

A hosted email system protects data from hacking and unauthorized access. It also better guards an organizationâ€™s network against spam. With a hosted email system, smaller enterprises can enjoy the benefits anti-virus, anti-spam and other security measures at a more affordable cost.

Storage and archiving is also more convenient, which is especially important now that there is a greater emphasis on documentation. Email is an internationally accepted means of documentation which can be used as support for management decisions and for auditing.

Finally, a hosted email system makes disaster recovery so much more efficient. Should there be any trouble in your place of business, having an email server offsite allows you to continue business operations.

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