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Browse, Surf, Share and Communicate Confidently with 24/7 Verizon Customer Support by [Neha](#)

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The test conducted by the Federal Communication Commission's "Measuring Broadband America" during March 2011, has put a stamp of trustworthiness on the consistent and hassle-free performance of the Verizon broadband connection. It delivered 114% of the service promised throughout the day without a break down. In stark contrast to other providers, Verizon's all-fiber-optic-based FiOS Internet service performed exceedingly well at all hours including during the most active hours of broadband use: between 7 p.m. and 11 p.m. Though, usage of technology, network traffic, and a number of other factors are there which can decide the actual speed of the Internet on an individual system.

Verizon Customer Support helps users to setup and install the Internet connection, as per their preference. The network could be based on wired or wireless connection. All the computers on a wired home network can access the Internet through a single router or gateway, but the requirement for Ethernet connections limits the flexibility of a wired network. For a typical home network you need Verizon router, Ethernet cable and Power adapter. Configure Windows to automatically obtain an IP address for your router. Connect router, computers, and modem using the cables, and to allow sharing of the Internet connection, files and printers use the HomeGroup feature in Windows 7 or Network Setup Wizard in Windows XP. However, if your network runs on different versions of Windows, then put all computers in the same workgroup. To find or change the workgroup name on a computer running Windows XP, click "Start", right-click "My Computer", and then click "Properties". Click "System Properties", click the "Computer Name" tab to see the workgroup name. To change the name, click "Change", type the new name in "Computer name", and then click "OK". For Windows 7 click "Start", right-click "Computer", and then click "Properties". The workgroup is displayed under "Computer name, domain, and workgroup settings" click "Change" settings.

Security is a top priority for Verizon Customer service. Experts can help you to install, activate, update and repair security software, configure the Windows Firewall and amend router security settings to limit your exposure to Internet vulnerabilities. However, randomly keep on changing router's password using a good blend of caps and small letters, special characters, and so on, but not enough which you can't store in your memory, and if you are going for a long vacation, then don't forget to turn off your wireless Verizon network to mitigate chances of any unauthorized usage. Using WPA and WPA2 encryption standards secures your data against any security breaches.

Occasionally, there can be compatibility issues with older types of wireless equipment. There can be varied issues, like Internet getting disconnected, distorted, web-pages not displaying correctly, videos or audios won't be streaming and more. Sometimes, an issue can be resolved by updating the security software, temporarily disabling the add-ons, and resetting the Internet Explorer Settings. If multimedia content is not displaying or working right then go for updating Flash Player. Gaming related issues can be fixed by updating or reinstalling compatible version of Java on a machine.

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The author is a technician at Techvedic technologies, a firm that delivers end to end a [Verizon Support](#) to clients. Wireless Verizon, a [Verizon Customer Support](#), computer technical support, a [Verizon Customer service](#); are few services offered at this one platform along with many others.

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