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Computer Technical Support is a broad spectrum encompassing all sorts of hardware and software related issues. With the widespread Internet and advent of better remote technology the discipline has acquired acclamation from people from all walks of life. Brands have shown keen interest in the same, so as to provide instant and effective after-sales service to their customers; probably this is the soaring demand from consumers'™ point of view as well as from brands'™ perspective. Core customer service businesses are leaping towards the same to reap the benefit.

Nature and origin of computer problems can differ. Hardware section requires the least attention as it already comes with a warranty period starting from the day you purchase, usually spans from 1-3 years. Meanwhile any issues can be sorted out by the brand without any additional charge. It's the software part where one has to focus more. There can be issues related to installation, activation, update and upgrade of software. Driver conflicts or incompatibilities often put your devices stranded. There are a range of issues pertaining to the Internet, e-mail, network sharing and others but the most baffling is the one when you aren't in a position to start your machine. On-demand PC help services can come into your rescue but what if you fix computer on your own.

Start with this PC REPAIR GUIDE to fix computer start up issues. According to the situation you have to deal with the problem.

1. Got the access of user accounts, but you can't open any programs

Now, you need to trace the responsible program. Just after when you have entered the user-account password press the Shift key and hold it until your desktop and taskbar are visible. Holding down the Shift key stops programs from loading automatically and you can detect the program which is conflicting. Later remove it from the Windows Control Panel.

2. Lucky to get the Windows logo, but unfortunate to do anything else

You turned on the system, got the Windows screen, but before you could get logged in it crashed. There are two possible reasons, first, you may have added a new piece of hardware or software that is not compatible and second, corrupted system file. If the first holds true then remove the culprit product from your machine. Otherwise, move ahead. Try with Known Good Configuration or run the machine in Safe Mode; remove any programs or updates you have recently installed. Then, restart your computer normally.

3. You see "Non-system disk or disk error," or a similar message

Simply means that the machine is unable to find Windows. If you get an error message with the startup it indicates hardware configuration problem. Check the connectivity; try by unplugging and plugging back the monitor cable with the machine. If your computer beeps and displays nothing, your video adapter has probably failed. Go for a replacement. The error message will reveal if the problem is with the keyboard.

4. Error "Windowssystem32\ntvdm.dll, Missing entry :nvstartup"

This time it could be due to incompatible security software. Check the status of the installed software, if you find it wrong then, get it uninstalled soon. Sneak into the MSCONFIG.exe and diagnose the "Startup" tab and look for "ntvdm" or any related item with "nv", uncheck it

and â€œOKâ€•.

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As a senior a [computer technical support](#) engineer at Techvedic, the author offers out-of-the-box a [PC repair](#) service remote support to global customers for issues related to hardware and software. Moreover, he has a passion to write articles and blogs related to computer support, so as to empower consumers to a [fix computer](#) problems on their own.

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