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The computer technology should be grateful to Microsoft, and its products. The latter has become the blood life of the former; above the difference of PC brands, geographical location, diverse culture and language, and all, this is the one thing which stabilizes the equilibrium, and brings people across the world on a same platform. Windows operating system, Microsoft Office, Internet Explorer, Windows Media Player, Microsoft Security Essentials, Xbox and Games, Windows Phone and cloud services are a few components to name from the rich family that are on the fingertips of home consumers.

Businesses and enterprises can boast on its server series including Windows Server 2008, SQL Server 2008 R2, Exchange Server 2010, Lync Server and other editions. Developers count on its Windows Azure platform that offers an intuitive, reliable, and powerful platform for the creation of web applications and services. In short it has given everything for everyone.

The diversity brings a big responsibility on the Microsoft Support panel. In order to withstand the people's™ expectation it has sensibly classified the domain under different sub-domains. It has explored multiple avenues to cater its technical support service to global consumers. You can access the support through e-mail and phone and speak directly to Microsoft Certified Technicians. Experts can instruct over the phone or can ask for the remote access of your PC or server to diagnose any related software issues. Remote desktop software helps technicians to smoothly peek into consumers's™ machine and share files and information, for successful troubleshooting.

Apart from the hotline technical support, home consumers running their system on Windows OS, can make use of the Microsoft Fix It tool that can automatically detect and check flaws with operating system, Office suite, IE, WMP, device drivers, Internet, and more. It can also overcome general problems linked with desktop features, programs & files, games, music or sounds, print, fax, scan, share, performance, security and more. Besides, the tool can detect and fix issues before they become real problems. Once you are registered with the Fix it Center, it will randomly monitor your system and download the latest updates to keep you free from hassles.

Microsoft has entangled the power of Windows operating system into its Registry Settings. It is amidst all essential roles required for the operation of Windows and the applications and services that run on Windows. Windows Event Viewer is another important aspect that lists what events are actually going on when your system is running. Both the tools are important from troubleshooting point of view.

However, an advanced approach is required to read their internal structures and perform changes to fix computer problems. From layman point of view Disc Cleanup, Disc Defragmenter, Windows Restore Utility and Action Center assembled into the Control Panel are important tools. You can use those to diagnose and fix frequent problems related to performance and security. Microsoft Security Essentials and Windows Defender have been designed to take care of the Internet vulnerabilities.

So, next time, when you confront trivial issues, don't™t go for Microsoft Help, rather than go with these free PC repair tools and fix problems at your home only. It will save time and bucks both.

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The author is a technician at Techvedic Technologies, a firm that delivers end to end a titleMicrosoft Support [Microsoft Support](#) to clients. Online computer repair,a titleMicrosoft Fix It [Microsoft Fix It](#),computer technical support,a titleMicrosoft Help [Microsoft Help](#) are few services offered at this one platform along with many others.

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