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Comparing PBX with VoIP systems by Robert Pattison

Article published on August 16th 2012 | Satellite

The Private Branch Exchange system or PBX was rampantly used in the last decade as the solution to business prosperity. The telephony system allowed many lines to be put through to the company at one source giving a good control over its telephony connections. Employees were easily located in any department with pagers for those in the field. However, technology brought in waves of changes in the telephony arena. It is now time to consider an upgrade of last decadeâ€™s telephony system with the latest technological offering.

PBX upgrade

The discerning businessman would consider all factors of telephony upgrades in relation to their business needs and future expansion carefully before implementation. Hence, it would be the smart consumer who does sufficient research and make the right comparisons on the features of their preferred upgrade telephony systems before jumping onto the recommended telephony solution. What works for a company may not work for another as this has been widely proven in the business world with the plethora of factors at work.

A PBX upgrade may consider the availability of a dedicated and well configured environment that is properly managed. This may refer to the latest on-premise IP PBX which comes with the advanced software with interesting features although regular support and maintenance is needed to extend its services to new additions of telephony devices.

Currently these software upgrades are made available by the respective IP PBX vendors on a half yearly basis to the convenience of customers although some may not appreciate the need of regular updates.

The PBX system belongs to the old school of discoveries where a call logging equipment is needed with regular maintenance facility.

VoIP system

Todayâ€™s technology has progressed so fast with new and better products coming in at a lower cost and higher profit with more benefits. Hence, many consumers in the business arena are taking up the voice over internet protocol solution which is commonly known as VoIP today.

There are a growing number of users today with active VoIP systems that use unified communications user stations. These UC seats are easily supported through hosted service providers who are skilled and experienced with such systems.

With the more positive trends noted in VoIP systems, more products and accessories are being developed to enhance VoIP applications and systems. Such features include the ability of the organization in continually reassessing its forecasts and target figures over short to medium runs.

Article Source:
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Want to upgrade your existing a PBX to a a VoIP compatible one? Hosted VoIP Services could provide a lower cost solution to your telephony requirements.

Article Keywords:
voip, pbx

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