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Tips to Procure Highly Efficient Dispatch Furniture by [Jerry Herrington](#)

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Considering the long operating hours that a control room operator needs to put in, dispatch furniture needs to be very user-friendly. Moreover, such furniture should be able to seamlessly integrate all the vital components that are integral to the smooth flow of mission-critical operations. Since operators work in shifts and each operator would have their own comfort level, the furniture needs to be easily adjustable. It also needs to be versatile enough to be operated in a sitting or standing position.

There are several different factors that go into making a user-friendly control room furniture package. Let's take a look at the different aspects and discuss them in this article.

Panels: These help to create a separate work zone that not only enables the worker to work independently, but also allows for better concentration. Panels can also be designed in a manner to keep noise out. The wiring can run internally through enclosures, keeping the desk and its surroundings clutter-free.

Accessories: These small components play a large role in ensuring the comfort of the operator. For instance, an ergonomic lift for sit-stand can help operators of different heights run the system with ease. In addition, a book storage area can be added, among other things.

Storage: Apart from ancillary items such as books and CDs, storing the important cables and processors in an organized manner is the key to efficient dispatch furniture. This needs to be designed in a manner that doesn't interrupt the flow of people and processes on the floor. You could talk to your control room furniture provider for a wide range of options.

Monitors and video walls: These LCD video wall systems are an indispensable facet of a responsive control room. Mounting monitors at adjustable angles makes them compatible with operators of different heights. Do you need to pull monitors ahead or roll them backward? If your answer is affirmative, then you should discuss these requirements with your chosen control room furniture provider. Being able to adjust the monitor(s) to an optimal distance also saves the operator from eye strain.

Based on your specific applications, there are bound to be many more aspects that you would need to integrate in your dispatch furniture. For instance, some control rooms require deep consoles or expandable consoles. The possibilities are only limited to your imagination. However, an important point to note at this point would be to avoid the use of pre-fabricated metal dispatch console. These limit your design options. Customized furniture is a smarter and better solution. And, it is also pocket-friendly, so it can be designed around your budget.

A control room sees constant activity, making your furniture that much more susceptible to scratches, chipping and de-gluing. The only solution to this is to use high quality material in dispatch furniture.

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I have over 20 years experience helping people design and outfit their control rooms. In todays market a [LCD video wall](#) is most commonly used in control rooms and command centers for controlling and managing informations. Check out online for right a [dispatch console](#) or furniture and free needs analysis, space planning and cost estimate.

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