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Evaluating Your Outsourced PR - is Your Agency Doing Enough for You? by [Dharm Singh](#)

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Hiring a PR Agency is first step when you want to create the business awareness. You must also have been investing or paying a share of your earning to a PR Agency. We use PR services to achieve various business objectives and if the PR services are outsourced then we have to pay for such services as well and if you are paying your hard earned money to some outsourced PR then we must know the result of such efforts made by PR firms.

It is always a best practice to keep evaluating the performance of the vendors as it involves ROI and finances. And when it comes to PR it becomes all the more important because it is related to new business avenues and opportunities.

Here are some of the tips to evaluate your outsourced PR:

Measure the prospects and awareness:

Applying a PR campaign affects the prospects and we can always measure the change in the market awareness and what is the impact on the targeted audience. It is always good to measure the calculation of the audience response and attitude before the PR campaign and after the PR campaign to measure the improvement or difference.

Keep checking the media coverage and Content:

One of the major roles of PR agencies is to create awareness and keep posting content about your business. A PR agency would keep creating and posting content about the business on various forums and you must make sure on which all forums your business references are being discussed, how people are reacting and what the readership count of your particular page.

You must also make sure that the forums are relevant to your product and business otherwise the audiences will never be able to get the correct picture about the business and the product. For example, your educational product and the PR agency is posting content on the forum related to musical instruments then you will never get the desired audience.

Evaluate sales improvement and ROI:

Although PR is not at all directly related to sales but in some scenarios it can affect the sales increment and as a business owner you must keep an eye on it. For an example, your PR campaign includes a phone number where you generate leads and make sales over the phone then you can assign a specific number for the PR campaign to measure the improvement on call.

These are some basic steps to make an evaluation for the outsourced PR agency and keep a check on the work done by the third party PR vendor. Such step can keep a track of work improvement and can also help you to build the future business strategies.

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