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What is a QMS? by [Julia Roger](#)

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Unless you work in a profession which requires you to monitor the output of a firm then chances are that you have no idea what a QMS is. The fact of the matter is that a QMS is something that many firms cannot do without and is certainly known to benefit companies across a range of industries. With that in mind here is a brief introduction to this influential process:

QMS stands for Quality Management Systems (or system if there is just one of them). As you can guess this is a procedure which is put in place to make sure the product or service which your company provides is of the right quality. In other words a QMS is the way in which a business monitors its output to make sure it is up to scratch.

Obviously when it comes to manufacturing firms a QMS is easier to integrate than with those in the service industry. For instance it is easy to look at the quality of construction of tangible items like toy cars than to determine the quality of a life coaching course or hypnotherapy sessions. For sectors like the hotel or supermarket industry it is possible for a QMS to be implemented in the form of a "mystery shopper"™ – an individual who is sent in anonymously to assess the friendliness and attentiveness of the staff and the quality of service as a whole.

An effective QMS will save you money in the long run as it will at the very least help slash the number of products which are scrapped, returned or refunded. This is because it is used to tweak the production process or how services are offered so that quality in general is improved. A comprehensive QMS will also help make the operations of your firm more efficient and therefore save money.

Obtaining the best quality management systems...

If you are looking to integrate a first class QMS then you should seek the assistance of an experienced specialist firm. One company known for helping clients get the most detailed QMS possible can be found at Jeffayres.co.uk.

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