Article Side
Creating Value and Customer Satisfaction with Internal Quality Audits by Rigoberto Stokes

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Internal quality audits are performed to measure the quality management system of an organization. These audits check if the processes and products meet the quality standards defined by the company. Internal audits allow the organization to monitor itself and check for areas of improvement without the need to bring an external auditing entity.

Internal audits are geared towards constant self-improvement and to maximize efficiency and quality. The objective is to identify strengths, risks, opportunities, and problem areas based on the companyâ€™s quality manual. Quality audits should be done periodically to guarantee that all the activities and products of the organization are consistent to deliver value to all stakeholders.

Conducting an internal quality audit begins with a checklist or an audit plan. The employees who perform the audit can observe, ask questions, and compile the findings in an audit report. Problem areas may be classified as minor or low-risk problems which do require much effort to fix; major areas which constitute a greater amount of risk but are not really in danger of shutting down; and critical findings which can cause a department or business unit to shut down.

For organizations that are applying for or maintaining a quality management standard like ISO 9001, internal quality auditing is a requirement. This ensures that all companyâ€™s activities and practices are consistent with the quality management system manual. Constant auditing also helps identify risks and problem areas. Processes that are inefficient, wasteful, or not practical are eliminated. Thus, mistakes are avoided, and defects, wastes, and unnecessary costs are reduced. Internal quality audits provide organizations with greater control of all aspects of the business.

A consistent evaluation of a quality management system can create a lot of value for the organization. Quality audits can heighten and protect a companyâ€™s competitive edge. When quality standards are met, a company can have greater confidence to deal with markets that have high quality requirements. Internal audits can empower the employees by preparing them during assessments of customers, government auditors, and other stakeholders. Customer satisfaction is generally increased through the delivery of quality goods and services which create brand equity for the business.

For more information, you can visit qualitydigest.com. This website contains articles and resources that can give you a better understanding of the importance of internal quality auditing. If you need to run an internal audit to comply with quality standards, you can employ the services of a trusted consultancy firm to educate and train your employees for the upcoming evaluate

ons.

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