



Article Side

An online vegetable and fruit store - MandiFresh by [Dinesh](#)

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Though all of love to eat and enjoy the taste of fresh fruits and vegetables, very few of us would want to endure the scorching heat of the market. The pollution and dust added to the tiring heat makes it too hard to bear. Would it not be lovely if someone offered to do your vegetable shopping for you and have it brought to your house? Yes, that would certainly be welcome. This is exactly what mandifresh is offering its customers. The site gives you a list of fruits and vegetables that are available and they promise to deliver it to your house.

To avail their services you will have to log on to the site and register as their customer. You will have to go through the usual and familiar procedures of registration. You will have to fill a form. This form will contain slots for filling in required details like name, address and phone number. Once you have filled in the required details and completed the process of registration, you will become a member. The mandifresh customer care will be ready to help you at all times.

Every member will have an ID and password. They can log in to the site later on with this ID and password. You can maintain your account online. In this account you can keep a track of your expenditure on fruits and vegetables. This is possible as you can view your previous purchases with the amount spend.

A few of the complaints on the mandifresh complaint list concerns the pricing of the vegetables. The site offers to get the vegetables and fruits at the whole sale market rate. Some customers have felt that the prices are on the higher side and the whole concept is not very profitable. The customers should keep an account as to their purchases and expenses. The payments, done by credit card and debit card, should also be accounted. This will save the customer from being cheated.

If the delivery is not made at the promised time, the customer has the right to complaint. In case of a delay that cannot be avoided the customer should be informed earlier, so that they will not wait. The main complaint against mandifresh concerns late delivery of orders. One major problem with late deliveries is that the fruits and vegetables will lose their freshness and may seem wilted. Though this could be because of the heat, it can lead to customer dissatisfaction which is harmful to the reputation and growth of the company.

Such problems can be easily avoided. The firm has to pay more attention to their delivery schedule. The orders also have to be taken more carefully to ensure that there are no missed orders. When the customer finds items missing, it causes the image of the firm to become tarnished. All the hard work, that has been done till that stage, would be wasted. The representatives who take orders either through the phone or online should be trained to take in the orders carefully and to recheck before sending the order to be processed.

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[Dinesh](#) - About Author:

Author has been writing articles of consumer's interest for a long time. This article is being written to target quality of services of Mandi Fresh. Dedicated Mandi Fresh customer care always works hard to make their customers happy. Main motto of this article is to get online consumer forum introduced

to customers.

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