Acer Tech Support Getting Bullish with Ultrabook Segment by Dawa

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The 2012 edition of CES, the coveted platform for digital gadgets, has witnessed the turnabout, the much hyped Lenovo IdeaPad Yoga lagged behind the 13-inch Acer Aspire S5 Ultrabook. The latter storms into to win the Laptop Magazine Editorâ€™s Choice award as well. Talking about public opinion it has garnered 46.9 percent votes, to stay at the pinnacle. This super sleek laptop weighs in at a mere 2.9 pounds and sports a slim 0.6-inch profile.

Acer blends performance and connectivity in an elegant way. The Acer S3 has a â€œMagicFlipâ€• I/O panel that flips out from behind the hinge to reveal HDMI, USB 3.0 and Thundebolt ports. The product comes with Intel second generation Core i5 processor and 4GB memory for unbeatable performance and multitasking. Combination of spinning hard drive and SSD provides larger storage capacity without losing speed. Estimating the future prospect of ultrabook market which is pivoted to touch the 40 percent of the laptop market by 2015, it is an ambitious step from the PC titanic.

Emergence of new products is a sort of challenge for the Acer Tech Support panel. There can be different issues, related to the installation and activation of the Windows operating system, application software, and security software. The biggest challenge will be related to the Internet connectivity and the networking as it holds multiple options. As per the rumors the product may ship the latest Windows 8 OS, so there will be new challenges on the horizon. Some can be anticipated while others still remain the womb of the time. People may be interested to experience the new products but that doesnâ€™t mean they will destitute the old data and e-mail as well as setting of the e-mail and browser.Hence, a potent and reliable support will be required to successfully back up and transfer all settings and data.

Implementation of the much touted AcerCloud technology will also be on the service list of the Acer Tech Help-desk.

The innovation will empower the people to do more and stay connected and with the least hassles. They can retrieve multimedia and data files anytime, even when their main PC is in sleep (standby/hibernation) mode. Expertsâ€™ service will help people to configure the service and sync it with the security modules to allow strong encryption and authentication of incoming and outgoing traffics. The combination is sure to mitigate the complexities of today's fast-paced lifestyles and will be an exemplary in the mode of communication and collaboration. All in all people would be benefited and businesses will be able to stay dynamic with the emerging business challenges.

Globalization has paddled a long way, and today, there are multiple support options owing to the participation of third-parties. Unanimously these core-customer centric vendors have raised the level of customer service in the recent years, with their better management and value-added service policies. Just a person needs to dial the Acer support number, and let technicians perform the troubleshooting of Acer systems remotely over the secure Internet connection. He/she is entitled for lifelong support, which is a great advantage, as the brand-based support is constraint on this matter.

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