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With FGS Service Parts Logistics (SPL), we manage all of the supply chain logistics and restocking processes essential to the efficient operation of reverse logistics, repair and refurbishment services.

FGSâ€™ Service Parts Logistics solution is based on a Control Tower Model. FGS currently operates three Control Tower Centres of Excellence on three continents; Europe; Asia and Americas. FGSâ€™ Service Parts Logistics regional Control Towers manage the service network including other FGS sites as well as Flextronics ASPs (Authorized Service Providers) and logistics partners in each region. The Control Tower has responsibility and accountability for the network performance and draws from corporate services when needed as well as the regional network of FGS sites to meet and exceed performance SLAs.

Control Tower Benefits:

Streamlines interaction for the customer for programme management; reporting & metrics tracking; financial management; contract management; customer contact centre.

Ensures the use of common practices across the site(s); planning & procurement; BOM & NPI processes.

Leverages repeatable activity across all geographic regions in procurement; vendor management; and logistics management.

About Flextronics Global Services

Flextronics Global Services (FGS) is a strategic business unit of Flextronics and one of the most respected global providers of logistics and aftermarket services. Our comprehensive suite of services are fully optimized to the specific requirements of our customers operating within the computing, consumer digital, infrastructure, industrial, mobile and medical markets.

Our expansive global infrastructure consists of over 25 sites and 12,000 employees strategically located across 17 countries throughout the Americas, Europe and Asia.

How we Operate successful reverse logistics processes

We operate with a clear understanding that how your multiple channels and products are serviced, is an extension of your brand. By leveraging our globally-integrated operations, supply chain network and IT systems we have the unique capability to offer globally consistent logistics solutions for your brands.

By continuously linking the flow of information from the forward and reverse supply chains we will create an integrated closed-loop throughout the lifecycle of your product. In doing so, we will drive the flow of information amongst your supply chain constituents, unlocking efficiencies previously not identified, and delivering tangible value to you and your customer now and in the future.

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Finally. we are offering you with the most exclusive and surprising a aftermarket service that is backed with the expertises view and well versed in the offering of returns,refurbishment,repair, recovery as well as recycling that aims to offer maximum asset value retention.

Article Keywords:
Supply chain, Aftermarket Services, Product fulfillment, Reverse logistics, Service parts Logistics, Supply chain design, Supply chain management services, Third party logistics providers, Vendor managed inventory, Warehouse management, Supply chain consu

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